## POPP – 10<sup>th</sup> November – Notes and Action points

#### Attendees: see bottom of document

## 1. Setting up a Dementia Action Alliance (see attached presentation)

Sheila Ashley from Alzheimer's Support gave a presentation on the DAA ad how this is working in Devizes. The group then discussed how this could work on a local level in Pewsey and the following thoughts and questions were discussed:

- In the Pewsey community area, POPP, the Memory Café, Pewsey Vale Dementia
   Awareness group and Pewsey Area Board could become members of a DAA
- Spar Shop (North St) and Boots pharmacy have already registered interest in being part of a Pewsey DAA
- Ros (CEM) advised that she attended a recent meeting of PVDAG, there was support
  for setting up a DAA as it linked in with the Pewsey Safe Places scheme which had
  received a lot of support from local businesses. Details on Pewsey Safe Places can be
  found here
- Ros (CEM) queried who would monitor the DAA and Sheila advised a steering group may be needed
- Mary (Care Coordinator) questioned whether surgeries would be part of this as they
  all have someone with a social inclusion role Sheila advised they do work with
  surgeries and will try and focus on these relationships
- Some POPP members offered to help support and monitor a Dementia Action Alliance in Pewsey and Sheila will contact these volunteers
- Could POPP focus on our three aims (Support for Carers, Transport and Information) and ensure these are dementia friendly?

The national <u>Dementia Action Alliance website</u> gives details on local initiatives. (DAAs have been set up in Melksham, Tidworth, Devizes, Royal Wootton Bassett and Calne) **Action:** 

- -Sheila to feedback at the next meeting
- -Ros to initiate the setting up of a steering group
- -Anyone interested in sitting on a steering group or joining the Pewsey DAA to contact either Sheila of Ros

 $\underline{Sheila A@alzheimers wiltshire.org.uk}$ 

Ros.Griffiths@wiltshire.gov.uk

### 2. Community Transport (see attached leaflet)

Liam gave an update on the draft leaflet re Community Transport in the area, as recently distributed to all POPP members. It is hoped this will be printed and distributed in the New Year. A funding application will be made to Pewsey Area Board.

Not all information can be on the leaflet, but the publication does provide a website link to all timetables 'ConnectingWiltshire.co.uk' and Tel numbers for services e.g. specific LINK schemes. This information and criteria for specific schemes is also on the 'Pewsey Community Matters' website.

#### Liam asked for feedback on:

## **Leaflet content and design – comments as below:**

- Leaflet is informative and a good size
- Make font bigger and use clearer font– reduce borders to give more space
- Provide more web links
- Add 'for those with medical need under NEPT ...' expand a bit
- Information phone line to be added as well as booking line
- Delete Map and replace it with the following text: "Provides a service for prebooked passengers from Pewsey and Upavon to the Collingbournes, Everleigh, Tidworth & Ludgershall".
- PHAB number is incorrect, check with all providers that info is up to date
- Can you book on-line through ConnectingWiltshire.co.uk?
- Can we fit in additional services provided by LINK e.g. Bedwyn? If not, add some text to say some LINK schemes offer additional services such as...and add tel for further info
- Include an accurate 'as at' date?
- Eligibility criteria and referral info for schemes link to website and/or tel number
- Combine bus wheelchair friendly (1 person can be considered in wheelchair)
   Can a picture of the Combine bus be added?

## Ideas for distribution and how we can promote volunteering opportunities

- The Messenger is an insert possible?
- POPP mailing list
- Pewsey directory / Dentons
- Get a quote from local companies to deliver
- Pewsey Advertiser
- M.A.D
- Wiltshire Farm Foods
- Fire Service
- NPT
- Churches
- Library
- CAB
- Parish newsletters/school newsletters
- PO/shops/surgeries/sheltered housing/day clubs/W.I
- Websites: villages/OCM/PNB FB / Age UK
- Social Media

#### Liam also shared a video to promote volunteering for LINK:

#### Action:

- -Liam to re-draft leaflet taking into account feedback from meeting
- -Ros to present funding application on behalf of POPP to Pewsey Area Board members briefing Dec 2016
- -Ros to update OCM Community Transport Section with eligibility criteria for schemes, referral info, website links and additional services provided by individual link schemes
- -Ros/Helen to finalise distribution methods and enquire about inserts into the Messenger

# 3. Promoting Carer Support in the Pewsey area

Vince Danaher advised Carer Support have some lottery funding to engage carers in Wiltshire. Pewsey is the least engaged Community Area Board in Wiltshire and they would like to reach and support the 1,010 carers in Pewsey that are not registered.

Pewsey will act as 'template' – looking at what is in the area and what is needed. An OOH service could be considered.

Sara Hughes from the Pewsey Social Awareness group advised they are looking at what is happening in each village. Helen Barbrook (AUKW) suggested this information could feed into the 'Your Care, Your Support' website. Ros highlighted that a lot of local information was captured during the community asset mapping exercise at the first POPP meeting in March facilitated by Healthwatch. See here for details: http://bit.ly/2gbJoBL

Vince ran through the services and support they provide (see website for more info http://carersinwiltshire.co.uk) and outlined the accredited scheme they run with GPs in the area that most have signed up to. GPs can signpost to CS and also refer people to Carers Clinics.

## Ideas discussed at the group were as follows:

-There are barriers to engaging people: the term 'carer' may not be something a partner or son/daughter identify with; people are very busy and need to see an instant benefit to getting in touch; many of the services are a long way to travel to.

Could Carer Support oversee a sitting service to allow carers to take a break? This would be of real value to busy carers and could help CS engage more fully in the area

Could Carer Support have more of a local presence e.g. a hub an hour or two a week at the library (private room), community café, or G.P surgery?

#### Action:

Vince will come to the next meeting and feedback on progress

# 4. Information on 'Our Community Matters' event, 19th Jan '17 – briefing note attached

This event will enable the community to identify priorities and actions for the next 2-3 years on a range of themes including Economy, Housing, Community Safety and Health and Wellbeing. A report on Pewsey (setting out data from a number of agencies in Wiltshire – Police, Fire, Health, LEP, etc.) will be published in January. The last event was held in 2014. Invites will be sent to subscribers of 'Pewsey Community Matters' six weeks before the event. Subscribe to OCM <a href="https://example.com/here.">here</a> will be a table for people to discuss priorities for older people,

so POPP must be represented. The outcome of the discussion will inform the future work programme of POPP.

# 5. Older Persons Champion – poster attached

Rodney Searles has had to stand down. Ros handed a poster round appealing for a new OPC to represent the views of older people at a local and county level—please distribute! This could operate as a parish network of OPC's as is being piloted in the South of the County. Expenses will be covered and a full induction provided. Please contact Ros if you are interested in this role.

# 6. Older People's event in Pewsey

POPP agreed an event next year would be great to aim towards.

What the event could look like: Focus on services and activities in the area – make it fun and focus on keeping well, motivated, active and informed.

**Timings**: Avoid May (elections) and run when weather good and eves light. Jerry suggested we could tie in with a high tea for older people during the carnival season but we may want to run the event earlier? A database of their members could be used to share information on an event.

**Funding:** should be minimal – AUKW and Ros (CEM) happy to put in the time but it was agreed a local steering group would be the most effective way forward to get local input on shaping the agenda.

#### Ideas:

- -Promote Carer Support / Dementia Awareness
- -Promote POPP
- -Promote partner agencies and Vol orgs (Wiltshire Council /Police / Fire / Alzheimer's Support / Age UK / Prospect / St John's Ambulance etc.)
- -Promote schemes (Warm and Safe / Wise up to Scams / Defibrillators / Safe Places)
- -Solomon Theatre Play a musical theatre performance aimed at older groups to raise awareness of scams and distraction burglaries approx £600
- -Choir There are 3 in Pewsey
- -Fun element dance/Bake Off/afternoon tea
- -Link up with Burbage and Alton Barnes Good Companions personal invites?

  Include community groups a chance to promote activities and get new members (WI / U3A / Leisure classes etc.)

#### Action:

- -Ros to set up a steering group and promote event ask for support and ideas
- -Anyone interested in helping with this project contact Ros.Griffiths@wiltshire.gov.uk

### 7. Sharing News and initiatives

Abi from Wiltshire CIL told the group about the Wiltshire #MakeSomeoneWelcome scheme. Wiltshire CIL help identify disabled and older people in Wiltshire's many small communities and encourage them to become active members of their local groups. Abi is happy to talk about this at the next meeting.

Nell from www.HomeInstead.co.uk advised she has recently set up in Pewsey and will offer home care (including personal care, home help and befriending).

### 8. Next Meeting

-Date TBC in Feb/March.

Agenda items to date:

- -Updates on Dementia Action Alliance, Community Transport and Carer Support
- -Make Someone Welcome Wiltshire CIL
- -Older Persons event in Pewsey
- -How can we promote POPP?

Attendees: see over

Surname	First name	Organisation	Role
Ashley	Sheila	Alzheimer Support	Dementia Awareness project worker
Barbrook	Helen	Age UK Wiltshire	Befriending coordinator
Bharucha	Dr Hoshang	The Bedwyns LINK scheme	Chairman
Capel	Joy	Healthwatch Wiltshire	Volunteer
Chandler	Belinda	Arts Together	Well Being and Support Worker, Pewsey, Marlborough, Devizes groups
Coggins	Gillian	Marden Parish Clerk	Marden Parish Clerk
Danaher	Vince	Carers Support Wiltshire	
Dark	Pauline	Rep local church and Wilts Users network	Rep local church and Wilts Users network
Griffiths	Ros	Wiltshire County Council	Community Engagement Manager
Haskell	Curly	Pewsey Parish Council	Chairman
Hollinsworth	Hilary	Pewsey Social Awareness Group	(represent Anglican and Methodist churches)
Hogg	Ann	South Pewsey Parish Council	
Hughes	Sarah	Pewsey Social Awareness Group	(represent Anglican and Methodist churches)
Kunkler	Cllr	Cllr	
Lawrance	Abbie - Jo	Wiltshire Centre for Independent Living	
Light	Nell	HomeInstead	
Mortimer	Ken	The Bedwyns LINK scheme	
Richards	Mike	Devizes and District PHAB Community transport	Transport Coordinator
Soellner	Mary	Care Coodinator, Gt Bedwyn	Care Coodinator, Gt Bedwyn
Sullivan	Sue	Age UK Wilts	Admin - BF team
Tatton-Bennett	Liam	Community transport	Community Transport Manager